

TRAINER ASSESSMENT EVALUATION Date: 24th-25th January 2011 Trainer's Name: WAI K LEONG Module: COACHING FOR PERFORMANCE Ratings: 5 – Excellent, 4- Above Average, 3- Average, 2- Below Average, 1- Poor **SECTION A** Average **PARTICIPANT** Rating 1. Was the trainer prepared? 4.9 2. Was the content clearly explained? 4.9 3. Was the session content clearly understood? 4.7 4. Did the trainer maintain your interest throughout the session? 4.9 5. Did the trainer encourage class interactions? 5.0 6. Were the trainer's skills excellent? 5.0

4.8

5.0

4.8

5.0

4.6

5.0

5.0

5.0

5.0

5.0

5.0

4.5

4.9

5.0

4.6

SECTION B

Average Rating

SECTION B					
What w	vere the most important things that you learnt in the session?				
1.	So many good concepts – Accentuate the positive, Everyone gets an A	7.	Went deeper into the theory of coaching and have much better		
2.	Mindset shift, Everyone gets an A, Validation		understanding which will give me more confidence to use coaching.		
3.	Create a vision, scaling technique, everyone gets an A	8.	How to be an effective coach.		
4.	Mindset shifts, Distinctions, Powerful Questions, Accentuate the Positive, Validation	9.	Everybody gets an A, Power of Validation, Scaling technique		
5.	Asking the right questions, Way to draw answers out, Perception of situation.		Listening Skills		
6.	Makes me feel how powerful it is a good coach can leverage on possibility	11.	Accentuate the positives		
Did this training inspire you? How?					
1.	More tools to coach confidently and apply the coaching mindset.	7.	Yes. To be a better manager and coach in the right direction.		
2.	Yes, good mix of video, engagement, music and role-plays	8.	Yes. In radiating possibilities.		
3.	Real practical tools, personal plan evolved from a coaching session.	9.	Very much so. Attitude, Patience, Pace		
4.	Absolutely! It has given me a better insight into the coaching process.	10.	Yes! To change.		
5.	Great knowledge and use of tools to keep the team engaged.	11.	Absolutely YES. The role play sessions really helped me to be involved and		
6.	The trainer's calm and relaxed style made everyone felt comfortable and made me feel I		practice, understand and get clarity on what makes a good coach.		
	want to take this home and do it!				
What d	o you believe needs to be improved to make this course excellent?				
1.	Sorry but tough to identify anything!	5.	Food!		
2.	None. The trainer's excitement & enthusiasm, interaction with participants, trainer's	6.	Slides handouts.		
	depth of knowledge, humor, high & low tone made the training fantastic.	7.	None. Great visuals, Great Interactions, Great games.		
3.	None. Best in class	8.	More time and chance to role play.		
4.	Could do with a few more practice sessions and role plays.				
Please comment on the trainer.					
1.	Well prepared and tremendous depth of knowledge on the subject matter.	7.	Excellent style. Creates an environment where you are free to learn. Great		
2.	Excellent		subject matter knowledge.		
3.	Someone to lookup to. Excellent & thanks for sharing your knowledge.	8.	EXCELLENT!		
4.	Top drawer Wai K! You truly are. EXCELLENT!	9.	Excellent!		
5.	EXCELLENT!	_	TRULY SENSATIONAL SESSION!		
6.	Great style. Really makes you feel comfortable and at ease.	11.	Engaged 100% throughout the session.		
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PARTICIPANTS

Simon Flint – Managing Director (Asia)	Shaun Eric Measday – Managing Director (Mal)	Logeswaran Mayavan – Senior Club GM
Peter Ling – Human Resource Director	Hylton John Drake – Area Business Mgr	Liza Oh Chin Choo – Club GM
David Posser – Chief Financial Officer	Hendrik Benjamine Jooste – Area Business Mgr	Shanti Thamby – Club GM
Andrew Phillips – Leasing & Commercial Director	Michael Ampalavanar – Area Business Mgr	Maggie Loo – Clu GM
Richard Hutson – Sales Director	Janis Ng – Corporate Sales Mgr	Danish Suresh –Senior Fitness Mgr