

L'OREAL (M) TRAINING FEEDBACK

COURSE TITLE: COACHING FOR PERFORMANCE & DEVELOPMENT
DATE: 25-26 April 2024
GROUP: Senior Leaders
FACILITATOR: Wai K Leong & May

RATING SCALE: 1 – Not Really 2 – Somewhat 3 – Satisfied 4 – Very

	PARTICIPANTS	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	Average	
	COURSE ORGANIZATION AND DELIVERY																	
	Facilitators																	
1	How experienced was the presenter in delivery	Wai K/ May	4/4	4/4	4/4	4/3	4/4	4/4	4/4	4/4	4/4	4/4	4/4	4/4	4/4	4/4	4/4	4.0/ 3.9
2	How prepared was the presenter	Wai K/ May	4/4	4/4	4/4	4/3	4/4	4/4	4/4	4/4	4/4	4/4	4/4	4/4	4/4	4/4	4/4	4.0/ 4.0
3	How useful was the workshop to your current role		4	4	4	4	4	3	4	4	4	4	4	4	4	4	4	3.9
	GAIN IN KNOWLEDGE																	
4	Before workshop (1 to 10)		4	5	3	5	3	1	3	6	3	1	3	3	5	5	4	3.6
5	After workshop (1 to 10)		7	7	7	8	6	10	7	7	8	7	7	7	9	9	8	7.6
	OVERALL RATING																	
6	How satisfied are you with the program overall?		4	3	4	4	4	4	4	3	4	4	4	4	4	4	4	3.9

What would you like to see more or less of in the workshop? (Numbers in brackets denotes comments by participant)

3. Think it is pretty good already	8. More role plays from the coach	
4. So far, it is really good. More real-life experience	13. More scenarios and case studies	

7.7

What did you find useful in the workshop? (Numbers in brackets denotes comments by participant)

1. Frameworks, tactics, skills to apply and many more 2. See people as creative and resourceful & focus on strengths 3. Be a solution enabler & Focus on strengths 4. No slides, interactive, role-plays, framework 5. Techniques of asking questions and the coaching process. 6. TOEAF and GROW	7. Role-plays and pauses in between for questions. The scaling technique and useful framework to use for future teams 8. Trust, communication and the coaching process. 9. Basic framework and theory of coaching 10. The coaching process 11. I would like to see more of de-briefing of each activity	12. The Scaling Technique 13. The coaching process 14. All. More trainings as dynamic and insightful as this one. 15. Concrete cases and practices.
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Other Comments (Numbers in brackets denotes comments by participant)

3. Thanks Wai K/ May for an amazing sharing 5. I would recommend this course to other commercial team members as this is useful day-to-day work 7. I like the style and the mood of the workshop where it is interactive, engaging and really tackle a lot of real situation questions. Both Wai K & May is very insightful in their sharing and were able to answer all the questions with great examples and relation to the learning materials.	11. I was amazed that throughout the 2 days there were no power-point slides and it was based on the trainer's experience and knowledge. I find all topics relevant to my work. 13. I did not feel the time passing. It says a lot to the way the training was carried and the content quality.	16. Great balance of theory and exercise.
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Participants

1. Ryan Ng	2. Kelly Wee	3. Kendrick Tan	4. Jaren Ong	5. Theresa Soh	6. Fazlan Rahman	7. Amanda Woo	8. Liew Pooi Kuan
9. Quar Seeh Lat	10. Vivian Yeow	11. Fong Yee	12. Tan Ai Kim	13. Wong He Ling	14. Sonia Lassoved	15. Kannitha Teng	